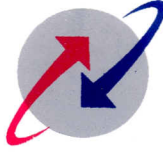


भारत संचार भवन, हरीश चन्द्र माथुर लेन,  
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भारत संचार निगम लिमिटेड

(भारत सरकार का उद्यम)

**BHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprise)

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No. CMD/BSNL/2015-L 3398.....

May 7, 2015

अनुपम श्रीवास्तव

अध्यक्ष एवं प्रबन्ध निदेशक

**ANUPAM SHRIVASTAVA**

Chairman & Managing Director

Dear Shri

Before the onset of Monsoon, which is likely to hit different parts of our country from June onwards, first in the southern circles of BSNL and steadily moving to other parts in the following months, it is time that we get ourselves prepared to minimize its impact on BSNL landline services - *'A stitch in time saves nine.'*

It has been our experience that our landline services take severe brunt which can be minimized if circles take mandatory precautionary measures well in time. Many circles also face wrath from major rivers and their tributaries, while they carry high level of discharge during monsoon. Underground cables and telecom installations at low-laying areas face severe impact during monsoon.

Although Network Operations (CFA) unit will be issuing instructions regarding necessary steps to be taken before or during the monsoon, I am sure circles also have enough experience to tackle monsoon related challenges and will not only try to minimize its negative financial impact but will also provide uninterrupted telecom services to our customers. It is also requested that you may personally keep a watch on the precautionary measures adopted before monsoon sets in your circle and also during to minimize its negative impact on our services and revenue.

With best wishes,

Yours sincerely,

  
(Anupam Shrivastava)

**All CGMs of territorial circles.**

**CGMs - NTR / ETR / STR & WTR**

**Director (CFA) for necessary action please.**